



Lexy Heller &lt;hellerlexy@gmail.com&gt;

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**RE:Verification Documents -- LS0080613367**

10 messages

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**security@libertyslots.com** <security@libertyslots.com>

Sun, Dec 22, 2019 at 9:52 PM

To: hellerlexy@gmail.com

Cc: LS0080613367@casinomail.winningservice.eu

Dear BETHANY HELLER,

Thank you for your patience whilst you attempt to verify your casino account.

We can confirm that your documents have been received. In order to complete our verification process, we please ask you to send the following outstanding documents to [security@libertyslots.com](mailto:security@libertyslots.com):

- A copy of your valid Passport to verify your identity.
- A copy of a recent utility bill to verify your address (Dated within the last 2 months)  
Please amke sure that the full document can be seen in the picture, no sides or corners cut off.

**Please scan/photograph in high resolution and color for clarity.**

These documents are required if want to cash out winnings and need to be provided only once, after which you will enjoy hassle-free deposits and withdrawals!

If you have any questions regarding the verification process, please feel free to contact us.

Regards,

Istvan

Casino Risk Management

Contact us via [LiveChat](#)[security@libertyslots.com](mailto:security@libertyslots.com)

Toll-Free: 1-800-571-4049

Phone: 1-678-349-0094

Attached are the documents you asked for thank you.

Bethany

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**Lexy Heller** <hellerlexy@gmail.com>

Mon, Dec 23, 2019 at 5:37 AM

To: security@libertyslots.com

So I already sent you a picture of my legal United 6 from American identification I can't get an actual driver's license because I'm not allowed to drive its the exact same thing is a driver's license just not driver's license its identification card there's no reason that you should accept it and isn't a picture my utility bill so he waited scanning people because you owe me \$300 that I want your casino there's no reason that you can't accept that I need you guys to clarify why you're not accepting it or accept it or did you not get my pictures please get back to me ASAP because you've already owed me \$300 for 4 days

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**security@libertyslots.com** <security@libertyslots.com>  
To: hellerlexy@gmail.com  
Cc: LS0080613367@casinomail.winningservice.eu

Mon, Dec 23, 2019 at 6:19 PM

Dear BETHANY HELLER,

Thank you for your patience whilst you attempt to verify your casino account.

We kindly as you to send us requested documents and we ask for understanding as these documents are required if want to cash out winnings and need to be provided only once, after which you will enjoy hassle-free deposits and withdrawals!

If you have any questions regarding the verification process, please feel free to contact us.

Best Regards,

Tina

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**Lexy Heller** <hellerlexy@gmail.com>  
To: security@libertyslots.com

Tue, Dec 24, 2019 at 2:48 AM

Hi again, so I don't have a passport.

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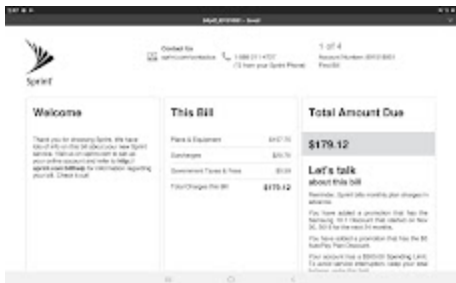
**4 attachments**



20191210\_210754.jpg  
349K



20191220\_195751.jpg  
268K



Screenshot\_20191224-024749\_Office Mobile.jpg  
313K

billpdf\_891518951.pdf  
281K

security@libertyslots.com <security@libertyslots.com>  
To: hellerlexy@gmail.com  
Cc: LS0080613367@casinomail.winningservice.eu

Tue, Dec 24, 2019 at 10:58 PM

Dear BETHANY HELLER,

Thank you for your patience whilst you attempt to verify your casino account.

If you dont have a passport,we kindly ask you to send us a copy of your valid Driver's License for review.

Please scan/photograph in high resolution and color for clarity.

These documents are required if want to cash out winnings and need to be provided only once, after which you will enjoy hassle-free deposits and withdrawals!

If you have any questions regarding the verification process, please feel free to contact us.

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Lexy Heller <hellerlexy@gmail.com>  
To: security@libertyslots.com

Wed, Dec 25, 2019 at 3:35 PM

I already did you have my I'd, I can't drive so it's an I'd. Wtf

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Lexy Heller <hellerlexy@gmail.com>  
To: security@libertyslots.com

Wed, Dec 25, 2019 at 3:36 PM

Just refund my money and forget there cash out. I never playing with your casino again

On Mon, Dec 23, 2019, 2:47 AM <security@libertyslots.com> wrote:

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**Lexy Heller** <hellerlexy@gmail.com>  
To: security@libertyslots.com

Thu, Dec 26, 2019 at 4:03 PM

You guys are fraud and im going to be letting everyone know about it. Thank you

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**security@libertyslots.com** <security@libertyslots.com>  
To: hellerlexy@gmail.com  
Cc: LS0080613367@casinomail.winningservice.eu

Thu, Dec 26, 2019 at 7:29 PM

Dear BETHANY HELLER,

We are sorry for any inconvenience caused during the verification process.

Unfortunately the ID we have received could not pass out security filters.

Therefore, we would kindly ask you to send us an alternative photo ID (Passport / drivers licence) so that we can proceed to your account's verification

Thank you for your cooperation.

Kind regards,

Georgia

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**Lexy Heller** <hellerlexy@gmail.com>  
To: security@libertyslots.com

Fri, Dec 27, 2019 at 10:44 PM

I don't get what you don't understand. I don't have a passport and that is my l'd. I can't drive, it's there same damn thing. I'm filling a fraud report with my bank and I'm making it well known that you are thieves. That is my legal l'd. You just don't want to pay

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