



Antillephone License Validation

Company name

Big Game Freaks Limited

Trade name

Big Game Freaks Limited

Address

Valdouinou 25, 4152 Kato Polemidia, Limassol, Cyprus

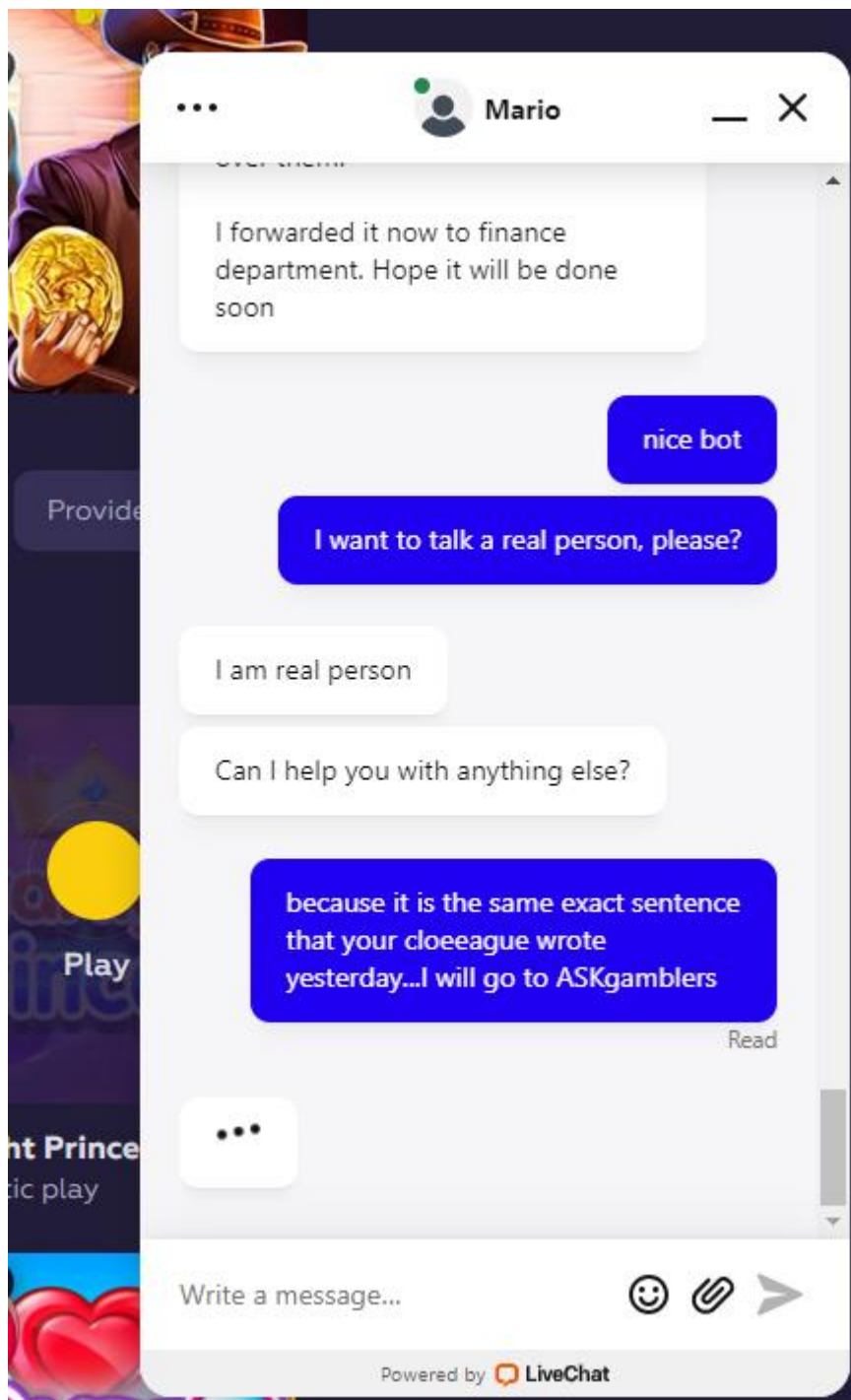
E-mail

support@voozaza.com

Operating status: VALID

This Service operates under the License No. 8048/JAZ2021-19 issued to Antillephone, Authorized and Regulated by the Government of Curacao.

Owner and operator is Big Game Freaks Limited





Welcome to LiveChat



One of our representatives will be with you shortly. You are number **2** in the queue. Your



You rated our customer service as good.

08:39



Name:
Andreas Dorn
E-mail:
andreasdorn@gmx.de

Hi, I sent in the files for verification yesterday (both uploaded and via email)....how long will it take to finish this process?

Delivered

Write a message...



Powered by  LiveChat



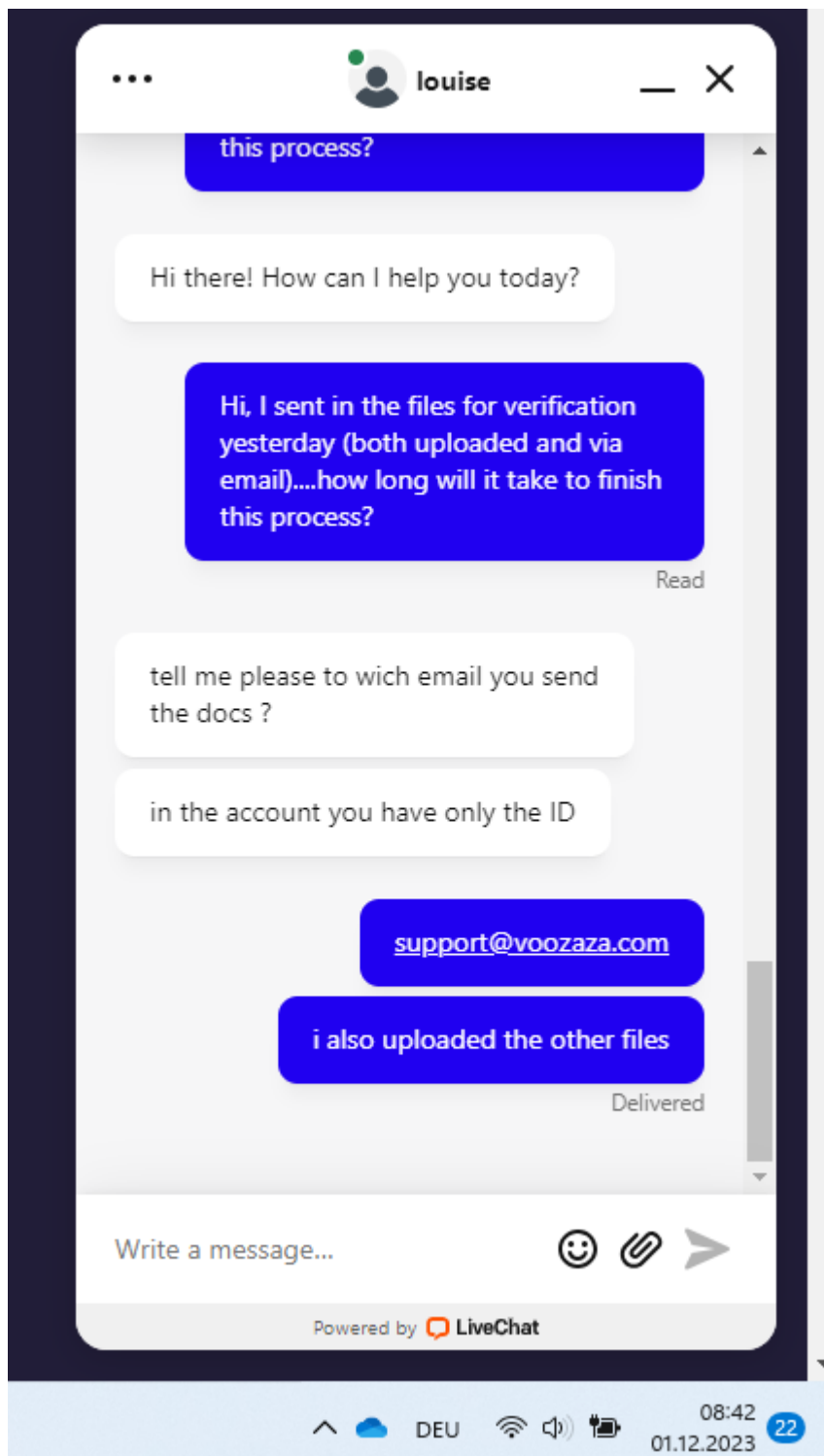
DEU



08:40

01.12.2023

21





louise



you have only this in the account

can you check your emails

Read

I don't see the emails - I am the live support - sorry

but I send you a email and then please send me the KYC docs - ok

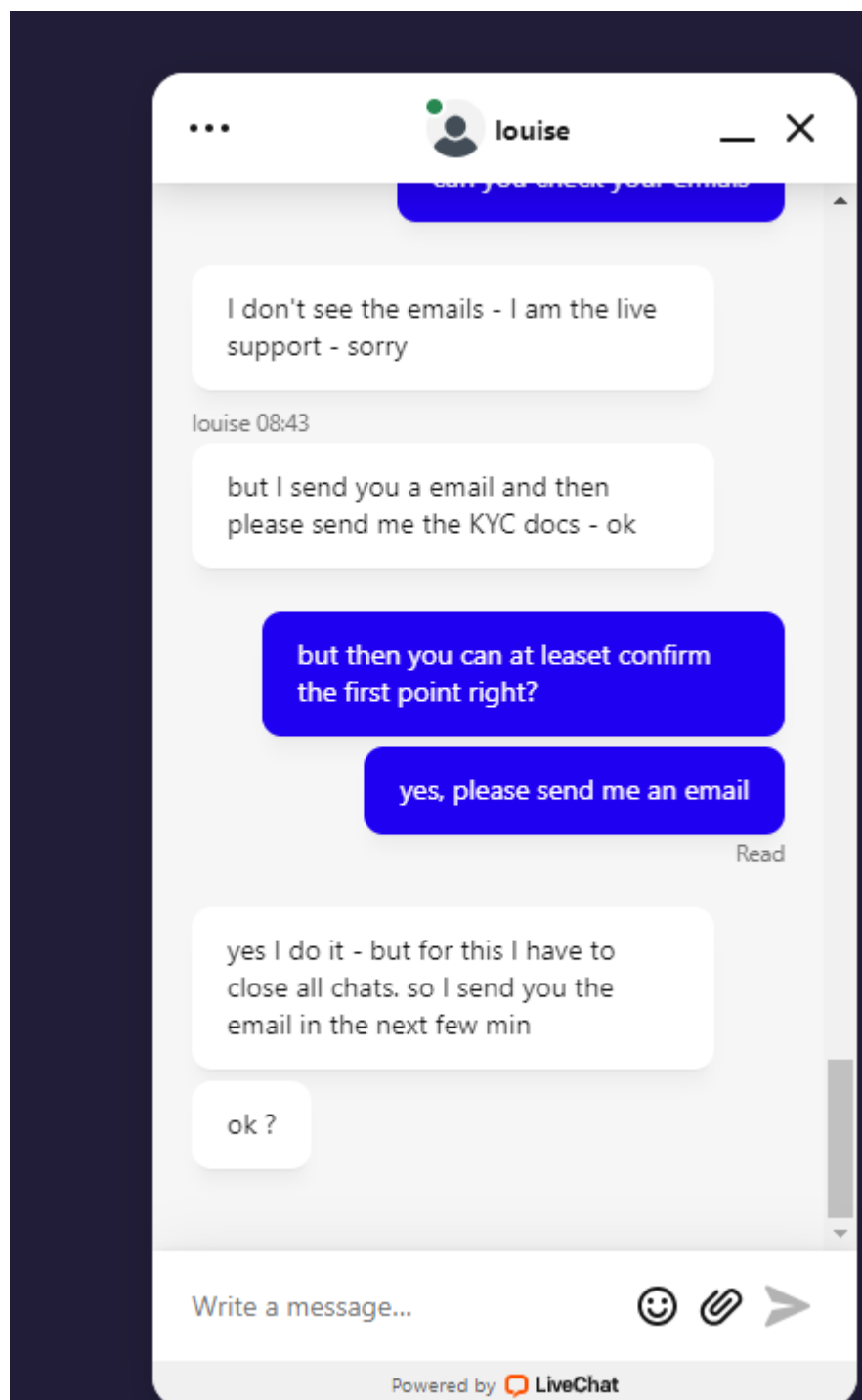
but then you can at leaset confirm the first point right?

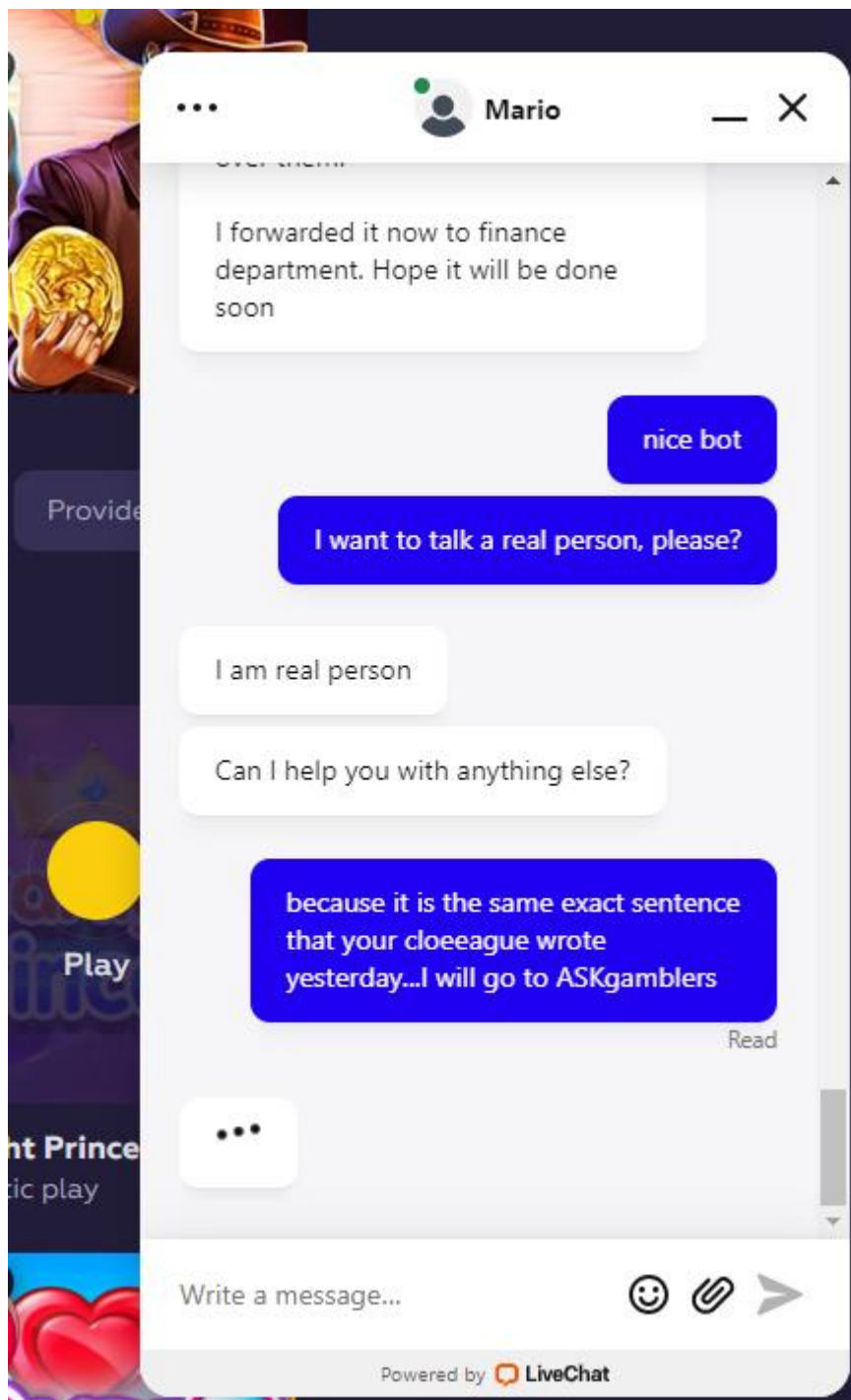
Delivered

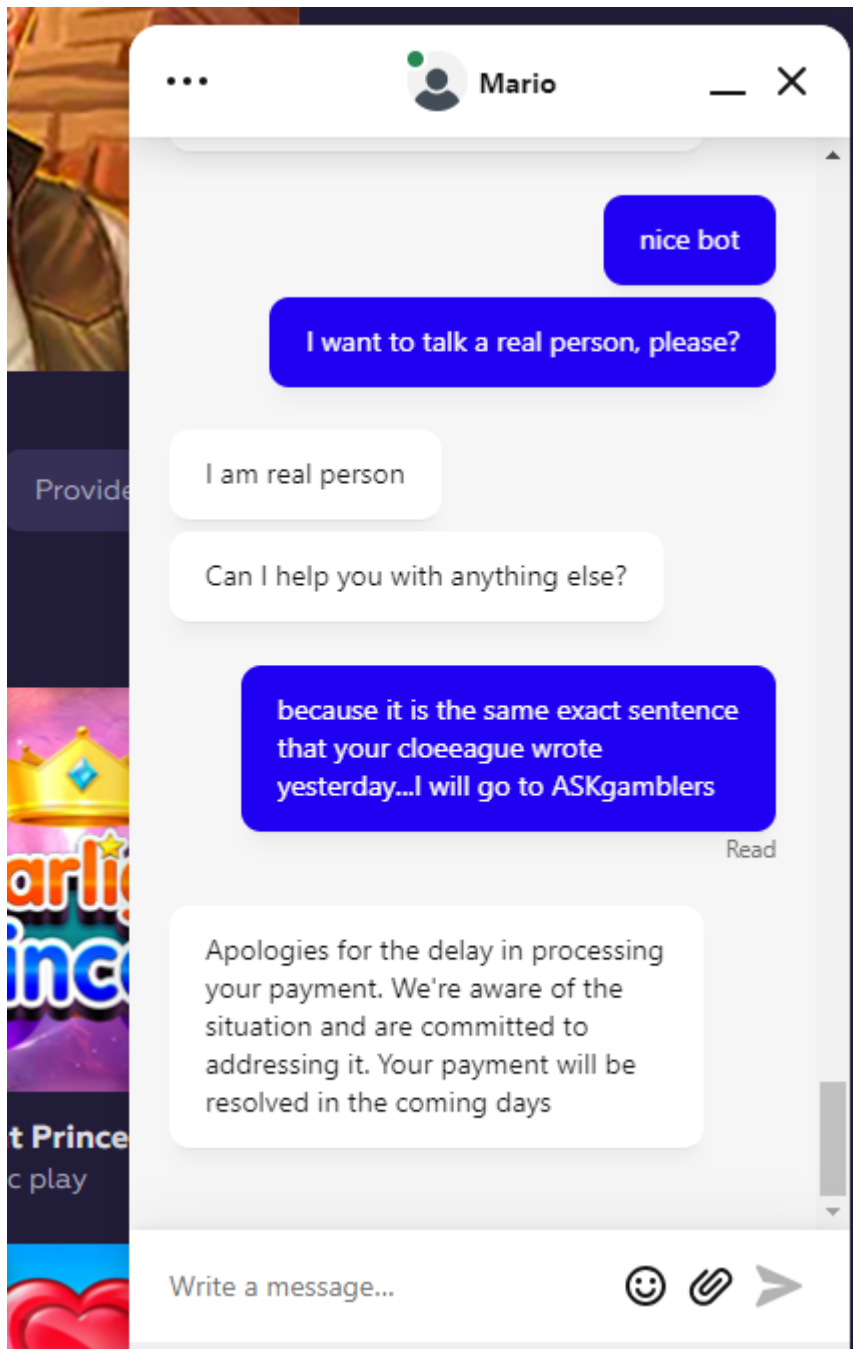
Write a message...



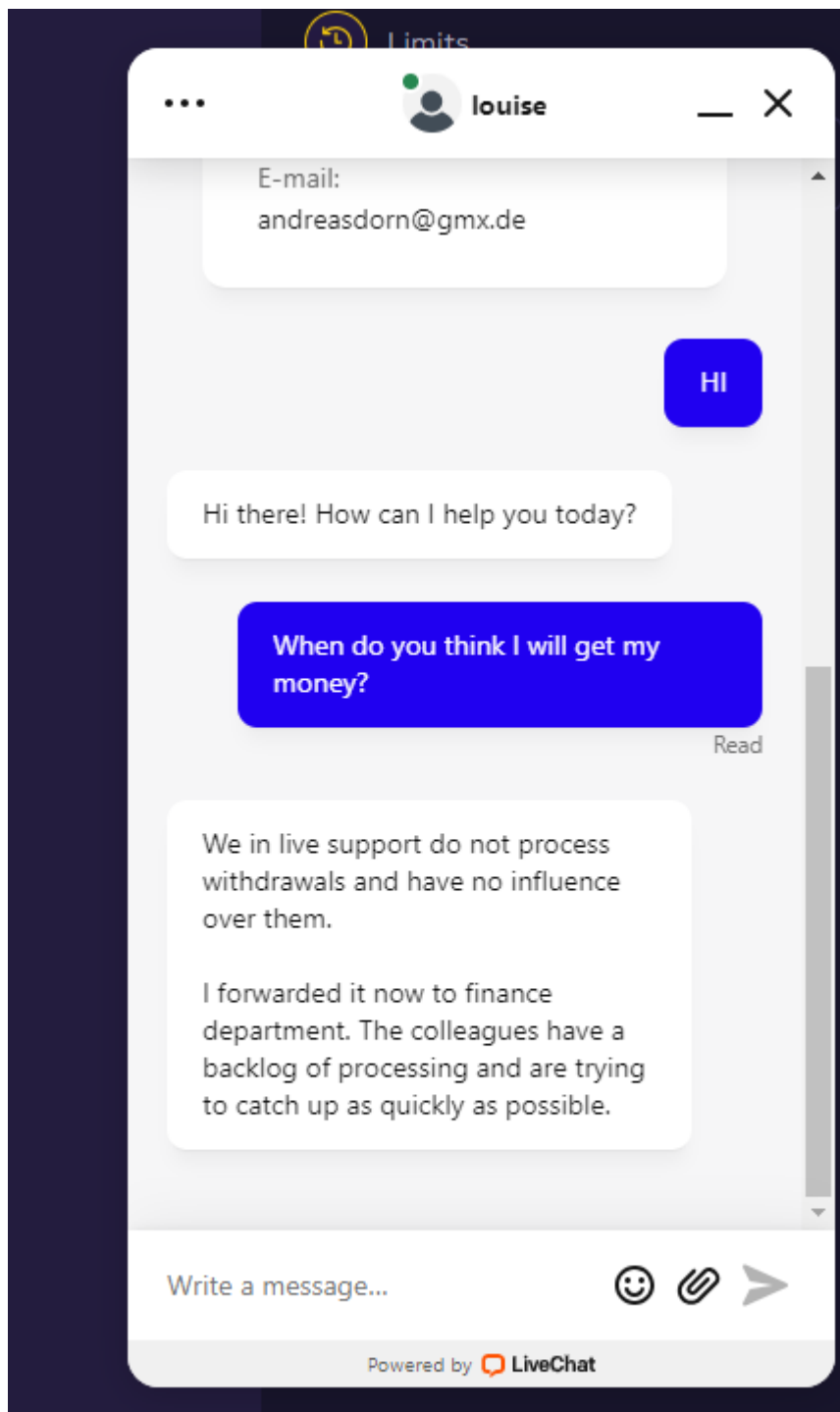
Powered by  LiveChat







<div><div>an</div><div>andreasdorn@gmx.de</div><div>✓ Verified</div></div> <div><div>Balance</div><div>2,252.97 EUR</div></div> <div><div>Deposit</div></div> <div><div>Cashout</div></div>	Transaction history				
	Deposits	Withdrawals	Game history		
Time		Type	Payment method	Amount	Status
2023-12-01 10:54:07		Payout		2000.00	Pending ✖
2023-11-29 16:38:12		Payout		2000.00	Canceled

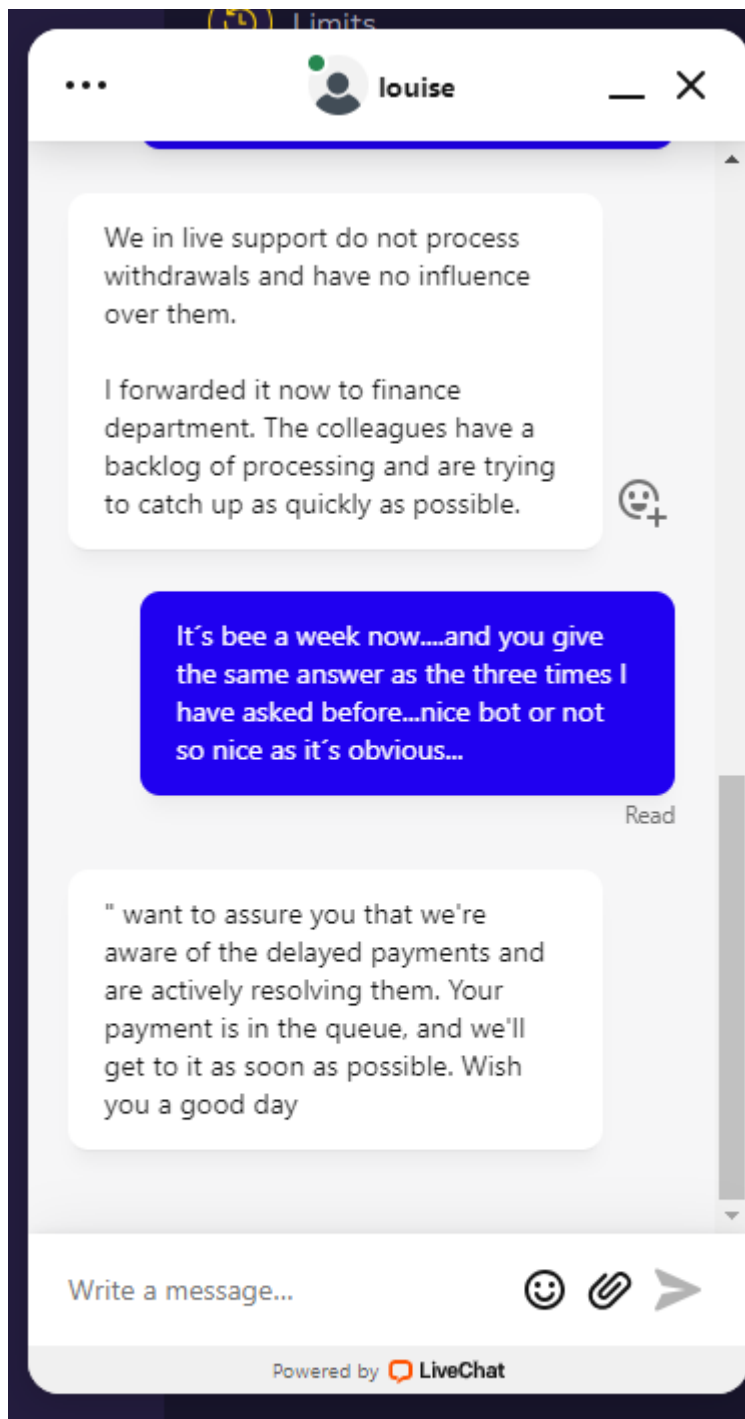


Show all X



same message as 3x

before → bot.

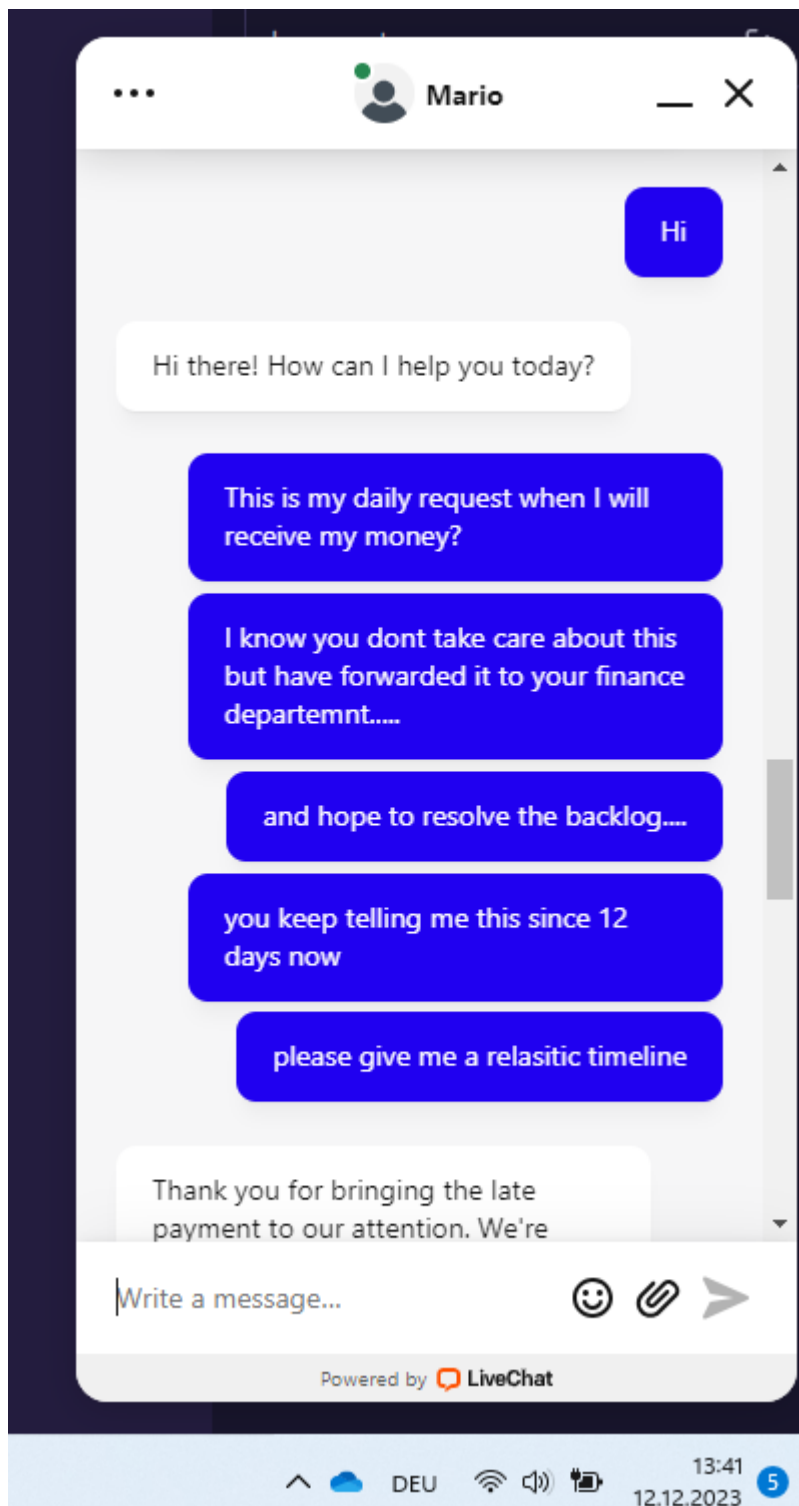


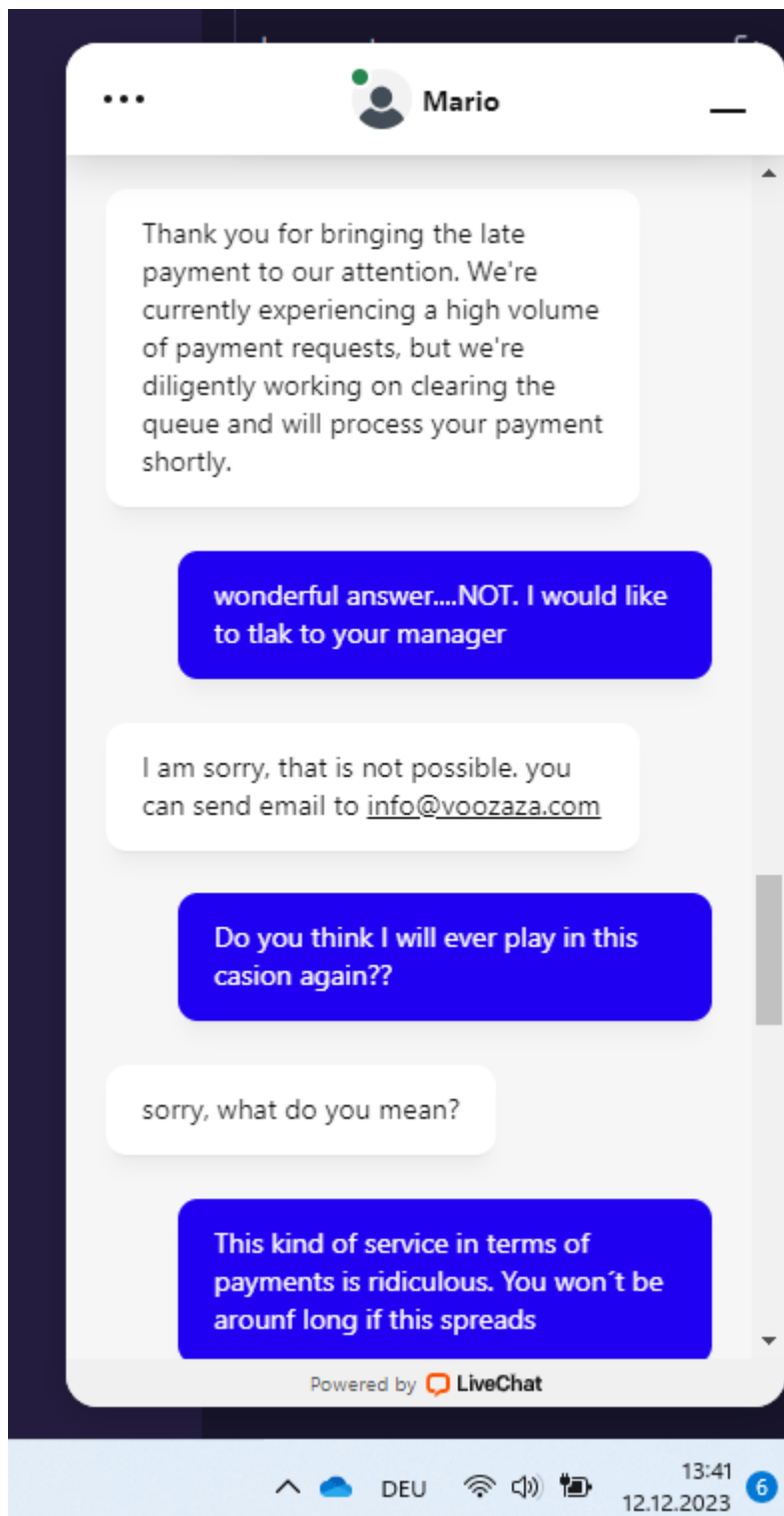
Show all

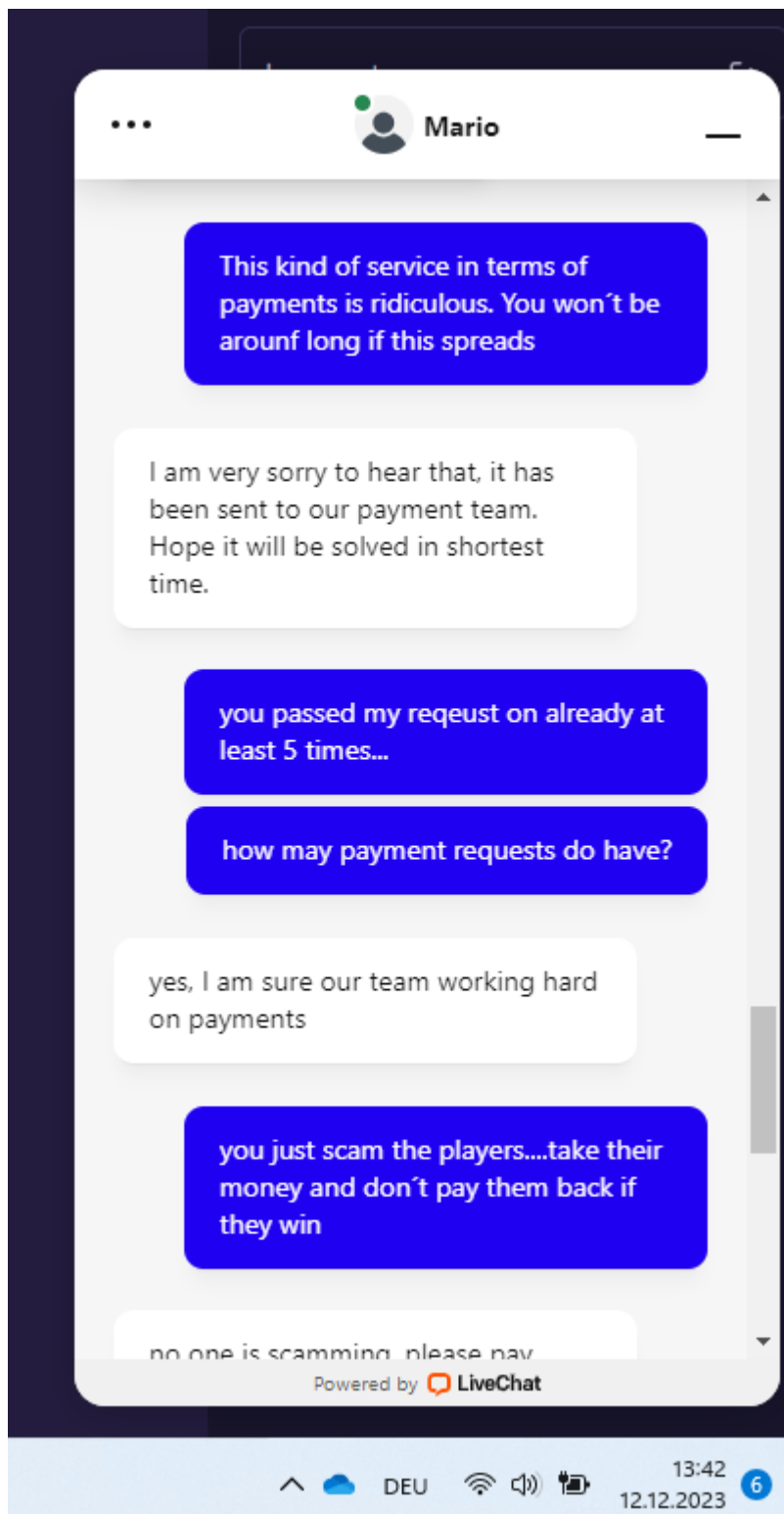


12.12.2023

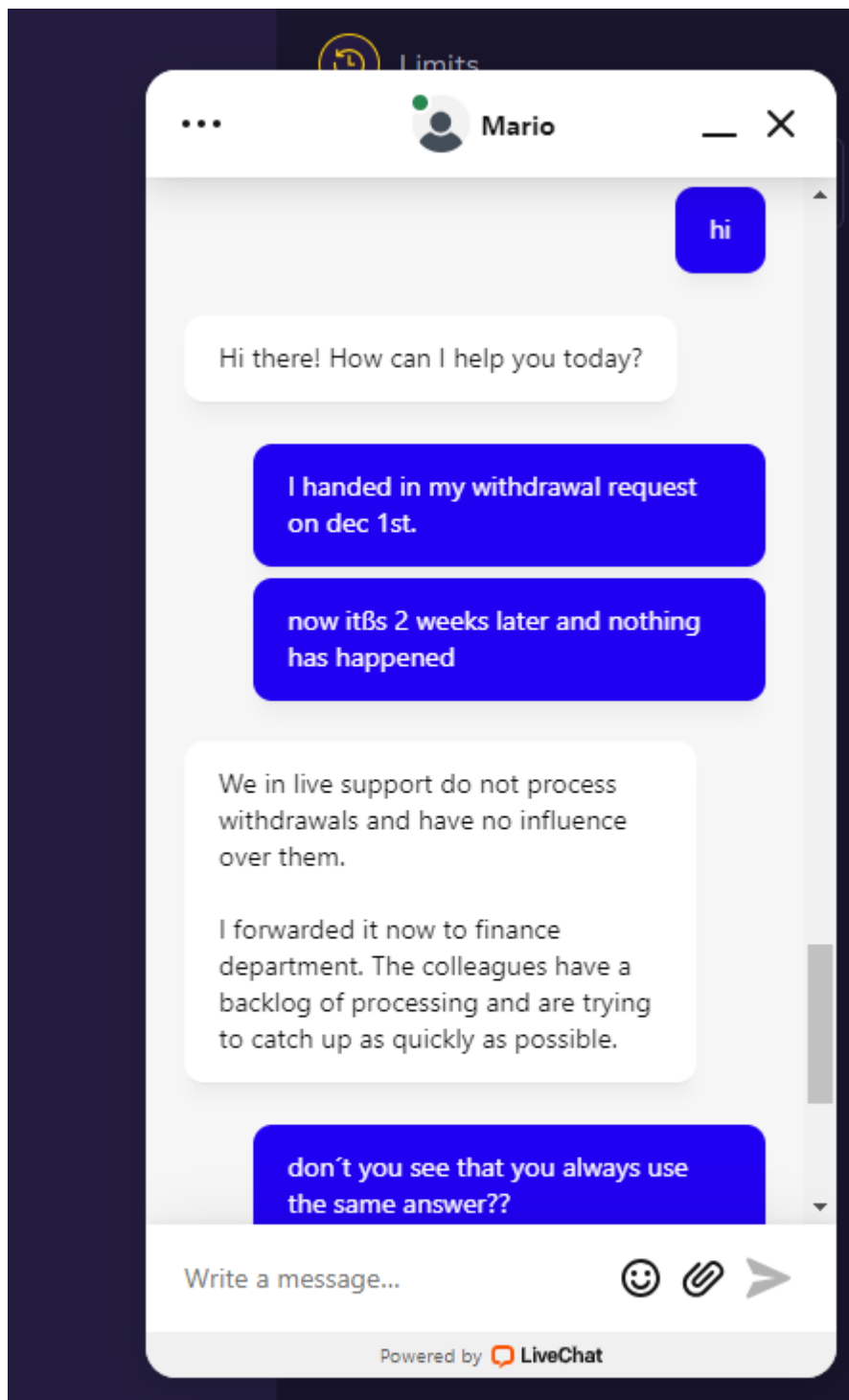
getting kicked out





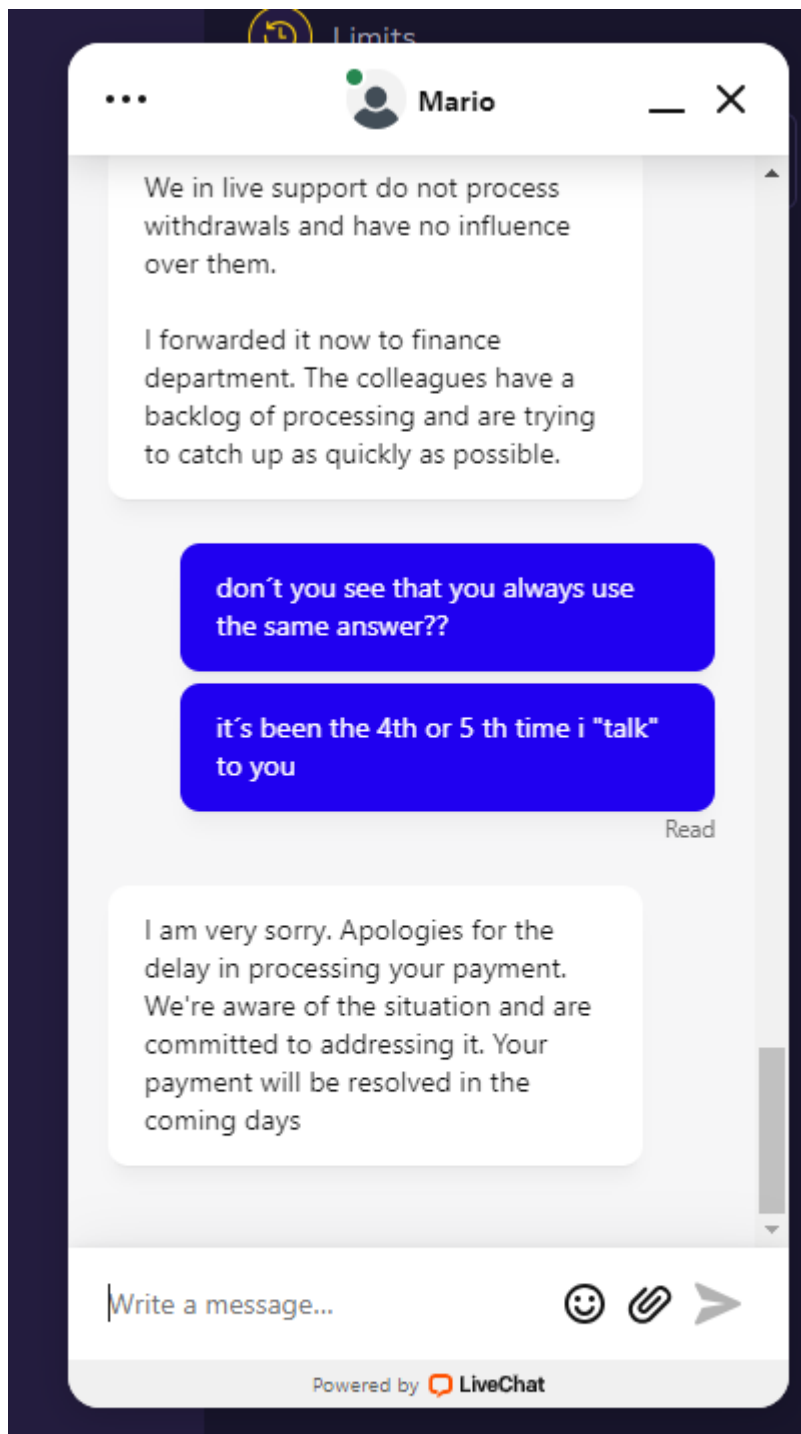


14.12.23



Show all





Show all X

Emails:

REMINDER! Fw: Formal complaint - Payment request from Dec 1st!

18.12.2023 - 9:43

▼

Von

Andreas Dorn

Vollansicht

REMINDER

Andreas Dorn

Gesendet:

Dienstag, 12. Dezember 2023 um 14:07 Uhr

Von:

"Andreas Dorn" <AndreasDorn@gmx.de>

An:

support@evocasa.com

Betreff:

Formal complaint - Payment request from Dec 1st!

Hi,

I handed in my withdrawal request on Dec 1st. Since then your live chat keeps telling me the same story about a backlog and so on. Please let me know when I can expect my money?

Thanks,

Andreas Dorn