

Visitor, 2023-09-19 06:11:47

IP:184.92.192.117, ID: 113899

06:11:47

 **Visitor**

Hello. I received an email on August 30th 2023 stating my Bitcoin wallet address was verified. I was told payment would take upto 48hours to be processed and here it is now 20 days later and still have yet to receive any payment. Please update? Thank you

Tara8166

taramburge@gmail.com

8162102028

 **Jenny**

Welcome to Slotsvilla

Thank you for sharing your details.

06:13:16

 **Visitor**

Thank you

 **Jenny**

Would you mind if I put you on hold for a short while so that I can swiftly get your information?

06:13:21

 **Visitor**

Welcome

No problem

Thank you again

 **Jenny**

I appreciate your patience.

06:14:56

 **Visitor**

Welcome

 **Jenny**

Tara, I appreciate your efforts in sharing your KYC documents in addition of latest bitcoin address, we have verified them.

06:16:07

 **Visitor**

Yes thank you

 **Jenny**

I can understand your concern regarding your cashout.

06:16:51

 **Visitor**

Yes thank you

 **Jenny**

Just I have shared your details to our experts with high priority.

06:17:06

 **Visitor**

It has been 5 months total now

 **Jenny**

They will reach you very soonly

06:17:53

 **Visitor**

That is all I keep being told over and over and over and never receive any email correspondence back

 **Jenny**

Tara, no need to worry surely you will receive your withdrawal.

We apologize for the inconvenience you have faced. We're very sorry. We will take care of the "issue" as a top priority for you.

06:18:48

 **Visitor**

Ok. Thank you. How long should it take approximately and again thanks

 **Jenny**

As soon as earliest our team will reach you.

Thank you for understanding us tara. really I appreciate your patience.

Is there anything else I may help you with?

06:20:12

 **Visitor**

Ok thanks and no, not at this time. Thank you

Take care

 **Jenny**

We appreciate you talking with us. Enjoy your time ahead!
Have fun playing!

06:20:27

 **Visitor**

Ttys