

Re: Hello, I have an issue with your banking department

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From: meafdup6@yahoo.com (meafdup6@yahoo.com)

To: pitboss@casinoadrenaline.com

Date: Monday, September 18, 2023 at 04:27 AM EDT

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That is false, did not happen, and I only have one account at your casino. My name is Mike Farmer and i have ONE account at every one of your casinos. I can prove that I am who I say I am and I refuse to accept this as an acceptable answer. I won that money fair and square using my money and I do not have any other accounts. You owe me 36mbtc and I must insist you pay me or else I will be taking this through every single avenue necessary until you do.

I had never used any bonuses at your casino because you stopped me from using coupons at all your other casinios which is why I only play at crypto loko and punt, but my friend told me that he was winning big over at your casino so I decided to give it a try and after I win money legitimately you guys voided a payout due to some made up scenario that only exists in your mind.

You owe me that money and I am asking you nicely this time to pay what you owe.

I've already voiced my concerns at LCB, tomorrow morning I will be contacting the curacao egaming commission in regards to your licensing and the money you wrongfully stole from me.

I will not rest until your license is revoked and I will not stop telling every human on this earth that you are theieves and not to trust you until you have no choice but to find alternative avenues of revenue. This is not a threat, but a guarantee if you do not pay the money you owe me.

I have VERIFIED accounts at ALL of your casinos and ONLY ONE accoutn per casino. you had no right to take that money from me and demand you give it back. 1

On Monday, September 18, 2023 at 12:46:25 AM EDT, Casino Adrenaline Management <pitboss@casinoadrenaline.com> wrote:

*Hi Meafdup6,*

Hope that you are well and safe.

Unfortunately, we need to follow our Terms and Conditions in such situations.

<https://www.casinoadrenaline.com/terms-and-conditions>

#### **11. ANTI-FRAUD POLICY**

Anti-fraud policy is of outmost importance to the Company, which applies many anti-fraud tools and techniques. Once there is reasonable doubt that a player may be involved in fraudulent actions, included, but not limited to:

- colluding of any type with other players
- creation of techniques or strategies enabling gaining of unfair winnings

- fraudulent actions directed towards other online casinos or payment providers
- chargeback transactions with a credit card or denial of some payments made
- creation and attempt of using two or more accounts
- any other possible type of cheating

Or if a player goes bankrupt in the country of residence, the Company holds the right to close such Player Account withholding the payouts to that specific player. The Company reserves the right not to inform the Player about this decision, as well as not to reveal the reasons upon which such decision was made.

Regulatory bodies are always informed when a case of this kind arises, and the Company will continue to act in that respect.

Advantage play is not tolerated at the Casino. The Company holds the right to void bonuses and winnings resulting from all suspectable advantage play, including casino welcome offers or other promotions. The reasons include:

• **creation and attempt to use more than one account** with a plan to create advantage from casino promotions; • failure to provide correct registration data; • chargebacks; • use of stolen cards; • any other action that may inflict damage to the Casino.

***Kind Regards,  
Douglas  
Adrenaline Pitboss***

Your request number: 3632204

On Sat, 16 Sep at 4:23 AM , meafdup6@yahoo.com <meafdup6@yahoo.com> wrote:

I recently deposited and won upwards of 30mbtc and had my withdrawal denied based upon what they say is multiple account violations but i only have this account. So i'm not sure what the issue is but I can prove I am who I say I am and i would like you to put my money back on my account to withdraw otherwise I will be filing complaints with the gaming commission and every player backed website on the planet will know that you stole my money. Not a threat, just facts.

You owe me 36.24 Mbtc. I followed all your rules and terms and did what i was supposed to do and now because I won alot of money you guys make up some fake reason to void my cashout. I will not hesitate to let every single adult on this earth know that you are thieves and con artists unless my money is sent to me.