

# Re: Re: Account payout request

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From: **Anon** | grober4886@yahoo.com

Thursday, Feb 16 at 2:10 PM

To: **Casino Brango Cashier** | payments@casinobrando.com

Yes that is correct

[Sent from Yahoo Mail for iPhone](#)

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From: **Payments Brango** | payments@casinobrando.com

Thursday, Feb 16 at 2:23 PM

To: **grob4886@yahoo.com**

*Hi mykajewel,*

Hope that you are well and safe.

Unfortunately, your payout wasn't able to be finalized.

After reviewing your account and gameplay, we have found that you have a violation while playing in Our Casino.

That violation is highly forbidden according to the Casino's Terms & Conditions which you agreed to upon the registration process.

-You were overbetting.

When playing with any bonus in our casino, your individual 'maximum' bet per hand is limited to \$10.00, unless otherwise is specifically stated.

You have placed multiple overbets on the **Blackjack** between \$12 and \$15.

We will provide our Terms & Conditions that you can check by following this link - [casinobrando.com/terms-and-conditions](https://casinobrando.com/terms-and-conditions)

7.1.23. In the interests of fair gaming, all bonus promotions are limited on the maximum bet allowed to be placed. \$/€ 10 is the maximum bet amount allowed on any promotion, unless SPECIFICALLY stated in the promotion. Betting above this amount will result in promotion winnings being voided and removed.

Due to previously stated, the Management had no other option but to void all winnings.

In case anything is not clear about promotions or T&C, You can always contact us on 24/7 live chat, before You start playing.

We hope that you will find a way to understand us.

**Kind Regards,  
Michael  
Payments Brango**

Your request number: 2992282

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From: **Anon** | grober4886@yahoo.com

Thursday, Feb 16 at 2:27 PM

To: **Payments Brango** | payments@casinobrando.com

I was not in a bonus promotion anymore you took the 500 dollars out my balance and put me at 60 dollars which my money that was not subject to any bonus

[Sent from Yahoo Mail for iPhone](#)

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From: **Anon** | grober4886@yahoo.com

Thursday, Feb 16 at 2:34 PM

To: **Payments Brango** | payments@casinobrando.com

No this is bullshit I lost way to much money with y'all for you to pull this crap. That was my money free and clear. I will never give up until pay me my winnings. I lost to much money with you for this treatment when I win fair and square

[Sent from Yahoo Mail for iPhone](#)

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From: **Anon** | grober4886@yahoo.com

Thursday, Feb 16 at 2:45 PM

To: **Payments Brango** | payments@casinobrando.com

I was not playing a bonus pay me or I will spend every second of my life disputing this. That was my money fair and square.

[Sent from Yahoo Mail for iPhone](#)

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From: **Payments Brango** | payments@casinobrando.com

Thursday, Feb 16 at 2:46 PM

To: **grober4886@yahoo.com**

*Hi mykajewel,*

Hope that you are well and safe.

We are really sorry that you feel that way.

Unfortunately, we were unable to make an exception due to the amount of the overbet you made.

Everything has been done by the terms and conditions.

The violation has been made, and we had no other that void your winnings.

Hope that you can understand.

***Kind Regards,  
Michael  
Payments Brango***

Your request number: 2992282

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From: **Payments Brango** | payments@casinobransgo.com

Thursday, Feb 16 at 3:25 PM

To: grober4886@yahoo.com

*Hi mykajewel,*

Hope that you are well and safe.

Please, note that everything has been done according to our Terms & Conditions which are stated on our website and which you can check at any time.

We have to follow the Terms as well as the customers.

Thank you for your understanding and patience.

***Kind Regards,  
Michael  
Payments Brango***

Your request number: 2992282

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From: **Anon** | grober4886@yahoo.com

Thursday, Feb 16 at 3:32 PM

To: **Payments Brango** | payments@casinobrando.com

You made those up I was not in a bonus or you wouldn't have taken out the 500. Once you did that you voided all terms of the bonus now pay me before you get dragged all over

[Sent from Yahoo Mail for iPhone](#)

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From: **Payments Brango** | payments@casinobrando.com

Thursday, Feb 16 at 3:38 PM

To: **grober4886@yahoo.com**

*Hi mykajewel,*

Hope that you are well and safe.

We can make one exception and process again the free promotion for you to try to win, but please follow the rules of the promotion.

Please let us know do you want us to process it again.

Thank you for your understanding.

***Kind Regards,  
Michael  
Payments Brango***

Your request number: 2992282

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