



Jacci Ratzlaff &lt;jacofalltradesmasterofnone@gmail.com&gt;

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**Payout Request Received**

10 messages

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**Casino Extreme Cashier** <payments@casinoextreme.eu>  
To: Jaccqlyn Ratzlaff <jacofalltradesmasterofnone@gmail.com>

Wed, Aug 17, 2022 at 11:41 AM

Dear Jaccqlyn Ratzlaff,

This email confirms the receipt of your Payout Request via Litecoin.

To finalize your Instant Withdrawal, please confirm the following Payout Request Details, by replying to this email:

Username: **jratzlaff**Amount: **\$1,000.00**Recipient Litecoin Cryptoaddress: **MAU7BrQ1pmJnfrkzbDPS4WgAwsbFVy2Pmc**

As soon as we receive your reply, we will start the Instant Withdrawal procedure. We thank you for your continued patronage and are always available, should you need any assistance.

Kind Regards,  
Casino Extreme

24/7 Customer Support

<https://casinoextreme.eu>E-mail: [payments@casinoextreme.eu](mailto:payments@casinoextreme.eu)

1000719489

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**Jacci Ratzlaff** <jacofalltradesmasterofnone@gmail.com>  
To: Casino Extreme Cashier <payments@casinoextreme.eu>

Wed, Aug 17, 2022 at 11:43 AM

Confirmed!

Username: **jratzlaff**Amount: **\$1,000.00**Recipient Litecoin Cryptoaddress: **MAU7BrQ1pmJnfrkzbDPS4WgAwsbFVy2Pmc**

[Quoted text hidden]

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**Payments Extreme** <payments@casinoextreme.eu>  
Reply-To: Payments Extreme <payments@casinoextreme.eu>  
To: jacofalltradesmasterofnone@gmail.com

Wed, Aug 17, 2022 at 11:51 AM

*Hi Jacci,*

Hope that you are well and safe.

We are terribly sorry for having to inform you that your withdrawal request will have to be declined this time.

After a quick overview of your gameplay with the most recent free chip, the one your winnings were made on, we've noticed that some of the terms of the coupon were violated, unfortunately.

**As a final result, we concluded that 51 of your bets were played on Progressive slots.**

Unfortunately, there is no satisfaction in being forced to fully remove your winnings, but rules and terms must be followed strictly in such situations.

We hope that we will not be forced into making any similar decisions in the future and hope for even higher-quality collaboration.

**Kind Regards,  
Michael  
Payments Extreme**

Your request number: **2535874**

[Quoted text hidden]

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**Jacci Ratzlaff** <jacofalltradesmasterofnone@gmail.com>  
To: Payments Extreme <payments@casinoextreme.eu>

Wed, Aug 17, 2022 at 12:00 PM

Please send me a detailed list of those bets. And how is that even possible

[Quoted text hidden]

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**Jacci Ratzlaff** <jacofalltradesmasterofnone@gmail.com>  
To: Payments Extreme <payments@casinoextreme.eu>

Wed, Aug 17, 2022 at 12:03 PM

You took the required play through balance for that chip. After that the money is mine and no longer casino bonus. I want a detailed list of my play the last 24 hours. Please also send me the physical address for the casino office.

On Wed, Aug 17, 2022, 11:51 AM Payments Extreme <payments@casinoextreme.eu> wrote:

[Quoted text hidden]

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**Payments Extreme** <payments@casinoextreme.eu>  
Reply-To: Payments Extreme <payments@casinoextreme.eu>  
To: jacofalltradesmasterofnone@gmail.com

Wed, Aug 17, 2022 at 12:14 PM

Hi Jacci,

Hope that you are well and safe.

The list of games you played is in the attachment. Progressive slots that you played are Shopping Spree II, Aztec's Millions ad Aztec's MillionsJackpot Piñatas Deluxe.  
Also, you played 40 bets on 777 slot.

Thanks for understanding.

<https://casinoextreme.eu/terms-and-conditions>

## 7. BONUSES AND PROMOTIONS

### 7.1. General Bonus and Promotion Rules

- a. Once a bonus is claimed, the terms of that bonus step into effect immediately. These terms remain in full effect until a new Fund Action (Deposit or Bonus) is processed to your account and after the bonus has been cleared from your balance. Bonus Terms will remain in effect after Wagering has been met. Bonus Terms will remain in effect after a Withdrawal is processed. Bonus Terms will remain in effect after Playable Balance drops below \$/€ 1. Depositing on top of your existing bonus balance does not void the Bonus Terms. Any violations of the terms while they are in effect, may result in all winnings being voided as per the Terms & Conditions.

**Kind Regards,  
Michael  
Payments Extreme**

Your request number: **2535874**

[Quoted text hidden]



**RptRSVS\_20220817010728.xls**  
1194K

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**Jacci Ratzlaff** <jacofalltradesmasterofnone@gmail.com>  
To: Payments Extreme <payments@casinoextreme.eu>

Wed, Aug 17, 2022 at 1:45 PM

Thats complete bullshit.

[Quoted text hidden]

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**Jacci Ratzlaff** <jacofalltradesmasterofnone@gmail.com>  
To: Payments Extreme <payments@casinoextreme.eu>

Wed, Aug 17, 2022 at 3:32 PM

This doesn't show what game I was playing when the wager requirement was met. Please send me a detailed list of all my transactions including bets played from the start of the bonus to withdrawal request.  
How can my balance be Zero for each game played after I completed the wager requirements?

[Quoted text hidden]

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**Payments Extreme** <payments@casinoextreme.eu>  
Reply-To: Payments Extreme <payments@casinoextreme.eu>  
To: jacofalltradesmasterofnone@gmail.com

Wed, Aug 17, 2022 at 3:34 PM

*Hi Jacci,*

Hope that you are well and safe.

Once a bonus is claimed, the terms of that bonus step into effect immediately. These terms remain in full effect until a new Fund Action (Deposit or Bonus) is processed to your account and after the bonus has been cleared from your balance. Bonus Terms will remain in effect after Wagering has been met. Bonus Terms will remain in effect after a Withdrawal is processed. Bonus Terms will remain in effect after Playable Balance drops below \$/€ 1. Depositing on top of your existing bonus balance does not void the Bonus Terms. Any violations of the terms while they are in effect, may result in all winnings being voided as per the Terms & Conditions.

**Kind Regards,  
Support Team  
Payments Extreme**

Your request number: **2535874**

On Wed, 17 Aug at 10:33 PM , Jacci Ratzlaff <jacofalltradesmasterofnone@gmail.com> wrote:  
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How can my balance be Zero for each game played after I completed the wager requirements?

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<payments@casinoextreme.eu> wrote:  
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**Kind Regards,  
Michael  
Payments Extreme**

Your request number: **2535874**

On Wed, 17 Aug at 7:04 PM , Jacci Ratzlaff  
<[jacofalltradesmasterofnone@gmail.com](mailto:jacofalltradesmasterofnone@gmail.com)> wrote:  
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<[payments@casinoextreme.eu](mailto:payments@casinoextreme.eu)> wrote:

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***Kind Regards,  
Michael  
Payments Extreme***

Your request number: **2535874**

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**Jacci Ratzlaff** <jacofalltradesmasterofnone@gmail.com>  
To: jr.harpertrucking@gmail.com

Wed, Aug 17, 2022 at 4:40 PM

## Forwarded Conversation

**Subject: Payout Request Received**

From: **Casino Extreme Cashier** <payments@casinoextreme.eu>  
Date: Wed, Aug 17, 2022 at 11:41 AM  
To: Jaccqlyn Ratzlaff <jacofalltradesmasterofnone@gmail.com>

Dear Jaccqlyn Ratzlaff,

This email confirms the receipt of your Payout Request via Litecoin.

To finalize your Instant Withdrawal, please confirm the following Payout Request Details, by replying to this email:

Username: **jratzlaff**

Amount: **\$1,000.00**

Recipient Litecoin Cryptoaddress: **MAU7BrQ1pmJnfrkzbDPS4WgAwsbFVy2Pmc**

As soon as we receive your reply, we will start the Instant Withdrawal procedure. We thank you for your continued patronage and are always available, should you need any assistance.

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Casino Extreme

*24/7 Customer Support*  
<https://casinoextreme.eu>  
*E-mail: [payments@casinoextreme.eu](mailto:payments@casinoextreme.eu)*  
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Username: **jratzlaff**

Amount: **\$1,000.00**

Recipient Litecoin Cryptoaddress: **MAU7BrQ1pmJnfrkzbDPS4WgAwsbFVy2Pmc**

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Date: Wed, Aug 17, 2022 at 12:00 PM

To: Payments Extreme <[payments@casinoextreme.eu](mailto:payments@casinoextreme.eu)>

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8/17/22, 5:00 PM

Gmail - Payout Request Received

Date: Wed, Aug 17, 2022 at 3:34 PM

To: <[jacofalltradesmasterofnone@gmail.com](mailto:jacofalltradesmasterofnone@gmail.com)>

[Quoted text hidden]



**RptRSVS\_20220817010728.xls**

1194K