



Brand New Alias <brandnewalias@gmail.com>

Re: Ticket #XPFUR: Your withdrawal

Brand New Alias <brandnewalias@gmail.com>

Mon, Apr 13, 2020 at 5:13 AM

To: 7BitCasino Support Team <8370151+XPFUR@tickets.livechatinc.com>

Hello

Why do you guys advertise as INSTANT if you are not, in fact, INSTANT?

On Mon, Apr 13, 2020 at 4:14 AM 7BitCasino Support Team <8370151+XPFUR@tickets.livechatinc.com> wrote:**Your ticket is now solved!**

Your withdrawal



Diana

Mon, 04/13/20 8:14 am

Dear Friend,

Thank you, the manager proceed with it as soon as possible.

Best Regards,

7BitCasino Support Team.

Brand New Alias

Mon, 04/13/20 8:07 am

DONE

including a copy of your Terms and Conditions, which I saved earlier tonight before I deposited as well.

Attachments:

- [7BitCasino Terms and Conditions.pdf](#)



Diana

Mon, 04/13/20 7:56 am

Dear Friend,

You have to fill in your Player Details in your account in order to proceed with your

documents.

Best Regards,
7BitCasino Support Team.

Brand New Alias

Mon, 04/13/20 7:56 am

Why is the ticket "reopened?" Was it closed for some reason?

Let me guess, you guys aren't actually going to pay out these winnings, right?

Brand New Alias

Mon, 04/13/20 7:54 am

Hello?

I submitted documentation? I thought you guys were instant?

On Mon, Apr 13, 2020 at 1:35 AM Brand New Alias <brandnewalias@gmail.com> wrote:

Brand New Alias

Mon, 04/13/20 5:35 am

I have submitted the requested documents and resubmitted the withdrawal request, as per your FAQ section. Thank you for your assistance.



Jan

Mon, 04/13/20 5:08 am

Dear Brandnewalias,

Please be informed that your withdrawal request was declined because of the account verification required.

We would like to ask you to upload the following documents into your profile ("Documents" tab):

1)Proof of ID. It must reflect:

-your photo

-your name

-your date of birth

-expiration date of the document

Examples: ID, passport, drivers license.

2)Proof of address. It must be no older than 90 days and reflect:

-your name

-address, stated in the profile
-issuance date of the document
Examples: utility bill, bank statement.

Best regards,
7BitCasino Support Team

[Chat now](#)

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